UPGRADE PACKAGES GIFT WITH PURCHASE PROMOTION

TERMS AND CONDITIONS

<table>
<tr><td>Promoter</td><td colspan="2">CSR Building Products Limited (ABN 55 008 631 356) of Triniti 3, 39 Delhi Road, North Ryde NSW 2113.</td></tr>
<tr><td rowspan="2">Promotion Period</td><td>Product Selection Period</td><td>9:00am (AEST) on 1 September 2026 to 5:00pm (AEDT) on 31 January 2027</td></tr>
<tr><td>Claims Period</td><td>9:00am (AEST) on 1 September 2026 to 5:00pm (AEDT) on 31 January 2029</td></tr>
<tr><td>Who can qualify for a gift?

(Eligible Customers)</td><td colspan="2">“Eligible Customer” being Australian residents aged 18 or over who make an Eligible Purchase and fulfil the Claims Requirements, but excluding:
(a) resellers or distributors of the Promoter;
(b) the directors, management and employees (and their immediate families, including spouses, ex-spouses, de-facto spouse, children, step-children, parents, step-parents, grandparents, step-grandparents, siblings, uncles, aunts, nieces, nephews and first cousins) of:
(i) the Promoter; or
(ii) the agencies or companies associated with this promotion, including the Participating Builders (see below).</td></tr>
<tr><td>What is the purchase requirement to qualify for a gift?

(Eligible Purchase)</td><td colspan="2">An Eligible Customer makes an “Eligible Purchase” when, in constructing a home with a Participating Builder, the Eligible Customer:
• selects a Decorative Home Pack and/or Quiet Home Pack (detailed below) during the Product Selection Period; and
• during the Claims Period, completes the purchase of their selected pack in accordance with the below minimum requirements.

Decorative Home Pack — A minimum of:
(a) 220 lineal metres of Gyprock® decorative ‘Contemporary’ and/or ‘Inspirations’ range cornice (included profiles being: Aria™, Duo™, Alto®, Trio™, Opera®, Concerto®, Tempo™, Symphony™ and/or Canto®); and
(b) 3 SoundStyle™ Woven Image acoustic panels (any colour or pattern design).

Quiet Home Pack — A minimum of:
(a) 12 lineal metres of Gyprock® HD™ plasterboard (any length); and
(b) 12 lineal metres of Bradford SoundScreen® acoustic insulation (any R-value or length across the range).

(each pack being an “Upgrade Offer”, and together the “Upgrade Offers”).

If the Eligible Customer changes their home selections at any time in the Promotion Period to either remove an Upgrade Offer or to reduce the quantities of products below the minimums required for the Upgrade Offer(s), the purchase(s) will be rendered invalid and will no longer be considered an Eligible Purchase.</td></tr>
<tr><td>Who are the Participating Builders?</td><td colspan="2">Refer to the Appendix to these terms and conditions for a full list of the builders with whom an Eligible Purchase can be made (“Participating Builders”).

For clarity, the Participating Builders are not sponsors of the promotion.

For each Eligible Purchase made during the Promotion Period, the selection centre staff member of a Participating Builder who supported an Eligible Customer in making their selection will receive an incentive (a $50 Prezzee e-gift card), subject to verification by the Promoter.</td></tr>
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<tr><td>How do I claim my gift?

(Claims Requirements)</td><td>To fulfil the “Claims Requirements”, Eligible Customers must:

(a) (Step 1) during the Product Selection Period, complete the registration form on the Promoter’s website: http://builderupgrades.csr.com.au/ (“Website”); and

(b) (Step 2) upon completion of the Eligible Purchase, during the Claims Period, complete the completion confirmation form on the Website.

CSR will then notify the Participating Builder and request confirmation that the Eligible Customer’s home has completed construction and that the Upgrade Offer(s) were purchased and paid for in full by the Eligible Customer.

An Eligible Customer’s claim for a gift will be rendered invalid where:

• any or all aspects of the Claims Requirements are not completed in full (such as, without limitation, completion by the Eligible Customer of the registration form but not the completion confirmation form, or vice versa), and/or completed within the relevant time frames stipulated herein; or

• where a Participating Builder cannot verify that an Upgrade Offer was purchased and paid for in full and/or completed during the Claims Period.</td></tr>
<tr><td>What gift will I receive?</td><td>Eligible Customers who make an Eligible Purchase and fulfil the Claims Requirements will receive:

<table><tr><td>Decorative Home Pack</td><td>A Dreame Robot Vacuum valued at $999.00 AUD.</td></tr><tr><td>Quiet Home Pack</td><td>A Sony Home Theatre System valued at $999.00 AUD.</td></tr></table>
The gifts cannot be swapped between Upgrade Offers.

For clarity, Dreame and Sony are not participants in nor sponsors of this promotion.</td></tr>
<tr><td>How many gifts can I receive?</td><td>Subject to meeting the criteria for an Eligible Purchase and the Claims Requirements being fulfilled:

• one (1) gift will be given per house per Upgrade Offer; and

• a maximum of two (2) gifts will be given per house where both Upgrade Offers are selected (whether in one Eligible Purchase or across 2 separate Eligible Purchases). The gifts cannot be swapped between Upgrade Offers.

Except as set out above, multiple gifts are otherwise not permitted, including where (without limitation) multiple persons each individually make Eligible Purchases for the same house.</td></tr>
<tr><td>How and when will I receive my gifts(s)</td><td>The gift(s) will be sent by post to the Australian address nominated by an Eligible Customer in the completion confirmation form.

Delivery of the gift(s) will not be immediate on selection of the Upgrade Offers(s). Rather, the gift(s) will be distributed by the Promoter’s agent within 5 business days of the Claims Requirements being fulfilled and verified as completed by the Promoter.

Any Eligible Customer whose Eligible Purchase is rendered invalid will not receive a gift, regardless of whether the Claims Requirements are otherwise fulfilled.</td></tr>
<tr><td>Unclaimed gift (s)</td><td>Gifts which are unclaimed (including those not able to be delivered or returned to the Promoter) will be deemed forfeited.</td></tr>
<tr><td>Collection and use of personal information</td><td>If you enter the promotion, the Promoter will collect your personal information including (without limitation) your name, email address, phone number, address of your home build, and postal address (“PI”), to conduct the promotion. If you do not provide this information, you won’t be eligible to enter the promotion and your claim for a gift will be deemed invalid.

The Promoter may share this information with its agencies, the Participating Builders, third-party service providers, and regulatory authorities (if required).

All PI will be collected, stored, handled and disclosed by the promoter in accordance with the Privacy Act 1988 (Cth) and the Promoter’s privacy policy, a copy of which may be obtained at https://www.csr.com.au/privacy-policy/.

Entrants can gain access to, update or correct any of their PI held by the Promoter by contacting the Promoter’s Privacy Officer at info@csr.com.au.</td></tr>
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1. These terms and conditions incorporate and must be read together with the details outlined in the table above ("**Terms**"). Information about how to enter the promotion and gifts form part of the Terms. By entering the promotion, you accept these Terms.

Claims for gifts

2. The Claims Requirements will be considered fulfilled when all steps outlined above are completed in full and the Eligible Purchase is verified by the Promoter. The Promoter will be deemed to have received an Eligible Customer's claim for a gift when it receives all components of the Claims Requirements. The Promoter is not liable for communications network problems outside its control.

3. Automatically generated claims for gifts or claims which are incomplete, incorrect, incomprehensible, do not meet the Claims Requirements or which do not comply with these Terms will be deemed invalid. The Promoter accepts no responsibility for any Claims Requirements which are completed late, lost or delayed.

4. A gift will only be awarded following any validation and verification that the Promoter, or its nominated agents, requires in their absolute discretion.

Gifts

5. Gifts, or any part thereof, are not transferable or exchangeable and cannot be taken as cash. The Promoter may substitute a gift with another item of equal or higher value if the gift is unavailable. The Promoter accepts no liability for variation in gift value (including between the time of advertising the promotion and receipt of the gift).

6. Gifts will be awarded to Eligible Customer(s) and not to persons entering on behalf of an Eligible Customer.

7. The Promoter accepts no responsibility for delivery errors, unclaimed or undelivered gifts (including where the claimant has failed to provide their correct or current postal address for delivery), or for gifts that are stolen, lost, damaged or tampered with.

8. Gifts will only be delivered to addresses in Australia.

Liability

9. The Promoter and its related bodies corporate exclude all liability (including negligence) howsoever arising in connection with or related to this promotion and/or any gifts, except for any liability that cannot be excluded by law (including any applicable consumer guarantee under Schedule 2 to the *Competition and Consumer Act 2010* (Cth)).

10. Without limiting the previous paragraphs, the Promoter, the agencies and companies associated with this promotion are not liable for any loss of, damage to or delay in delivery of gift(s), or for any damage that occurs to displayed gift(s) (where relevant), due to circumstances beyond their control.

General

11. This promotion is in no way sponsored, endorsed or administered by, or associated with, any social media platform used to advertise it, including (without limitation) Facebook, Instagram and X. You provide your information to the promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.

12. The Promoter reserves the right to reject any claim for a gift which it believes to be misleading or not compliant with these Terms.

13. The Promoter reserves the right, at any time, to request that Eligible Customers produce identification, documentation or other information to confirm the entrant's age, identity, address or eligibility under this promotion, or to validate any information submitted by the Eligible Customer. If requested documentation or information is not provided or fails to confirm the matter giving rise to the request, the Eligible Customer's claim for their gift will be deemed invalid. Errors and omissions may be accepted at the Promoter's discretion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

14. If an Eligible Customer breaches these Terms they will be deemed to have forfeited their gift(s) and no substitutes will be offered. Verification is at the discretion of the Promoter whose decision is final. Any failure by the Promoter to enforce any of its rights does not constitute a waiver of those rights.

15. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent

permitted by law, to: (a) disqualify any Eligible Customer; or (b) modify, suspend, terminate or cancel the promotion, as appropriate.

16. Any cost associated with accessing the Website is the Eligible Customer's responsibility and is dependent on the internet service provider used.

17. As a condition of entering this promotion, each Eligible Customer consents to, in the event they are a successful in claiming a gift, the Promoter using the Eligible Customer's name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media worldwide for an unlimited period of time without further notification, remuneration or compensation for the purpose of promoting, publicising or marketing the promotion (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter.

18. All Promoter decisions are final. No correspondence will be entered into.

19. The laws of New South Wales govern this promotion and entrants accept the non-exclusive jurisdiction of the courts and tribunals of New South Wales.

APPENDIX

LIST OF PARTICIPATING BUILDERS

Builders	Address	State	Upgrade Offers available to select
Beachwood Homes Pty. Ltd. (ABN 39 075 832 530)	552 Frankston-Dandenong Road, Carrum Downs, Victoria, 3201	VIC	☒ Decorative Home Pack ☒ Quiet Home Pack
Bell River Homes Pty Ltd (ABN 76 062 307 779)	Level 2, 2 Burbank Place, Baulkham Hills NSW 2153	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
(Binet Homes) P.G. Binet Pty Ltd (ABN 26 000 507 719	Suite G03, 3 Carlingford Road, Epping	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
Carlisle Homes Pty Ltd (ABN 86 106 263 209)	631 Springvale Road, Mulgrave VIC 3170	VIC	☒ Decorative Home Pack ☒ Quiet Home Pack
Fairhaven Homes Pty Ltd (ACN 149 914 750) the Trustee for Fairhaven Homes Unit Trust (ABN 26 883 987 902)	Level 6, 1 Peter's Avenue, Mulgrave VIC 3170	VIC	☒ Decorative Home Pack ☒ Quiet Home Pack
(GJ Gardner Homes Coffs Harbour) Lebreha Pty Ltd (ABN 21 164 049 101)	171 Orlando Street, Coffs Harbour NSW 2450	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
(GJ Gardner Homes Grafton) TMMM Constructions Pty Ltd (ABN 31 162 634 513)	14 Prince Street, Grafton NSW 2460	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
Glendon Brae Homes Pty Ltd (ABN 94 166 328 007)	55 Lagoon Flats Place, Cawdor NSW 2570	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
(Hotondo Blue Mountains) Mountain Wide Homes Pty Ltd (ABN 99 660 327 659)	9 St Georges Crescent, Faulconbridge NSW 2776	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
Hotondo Southcoast Pty Ltd (ABN 44 162 533 753)	5/176 Princes Highway, South Nowra NSW 2541	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
(Integrity Homes and any of its franchisees) Integrity Franchisor Pty Ltd (ABN 39 640 623 212)	Level 2, 13-15 Park Avenue, Coffs Harbour NSW 2450	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
Kurmond Homes Pty Ltd (ABN 48 128 821 198)	10 Sovereign Place, South Windsor NSW 2756	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
Ligar Homes Pty Ltd (ABN 29 669 136 010) (Hotondo Homes Camden)	47 John Street, The Oaks NSW 2570	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack

New Life Homes Pty Ltd (ABN 74 144 997 026)	1 Newmarket Parkway, Box Hill NSW 2765	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack
Orbit Homes Australia Pty Ltd (ABN 11 080 735 771)	286 Mount Alexander Road, Ascot Vale VIC 3032	VIC	☒ Decorative Home Pack ☒ Quiet Home Pack
Riverview Homes Pty Ltd (ABN 52 165 715 480)	Suite 3A, 49 The Northern Road, Narellan NSW 2567	NSW	☒ Decorative Home Pack ☐ Quiet Home Pack
(Toscan Homes) The Toscan Group Pty Ltd (ABN 71 145 332 261)	Shop 13, Sartos Centre, 9 Gdt Seccombe Close, Coffs Harbour NSW 2450	NSW	☒ Decorative Home Pack ☒ Quiet Home Pack