

Product Warranty



Australian Made Products

Gyprock is Australia's leading manufacturer of gypsum-based products such as plasterboard and cornice, as well as compounds, adhesives, specialty plasters and associated finishing materials and accessories.

CSR Building Products Limited ("CSR") warrants its Australian made Gyprock products (the "Product") to remain free of defects in material and manufacture for the usual lifetime of the Product (25 years).



International Alliance Products

Gyprock has developed exclusive relationships with leading manufacturers throughout the world to deliver the best technologies and products to the Australian construction industry.

CSR Building Products Limited ("CSR") warrants its International Alliance Gyprock products (the "Product") to remain free of defects in material and manufacture for 7 years.

In the event of any failure of the Product caused by the direct result of a defect in the material or manufacture of the Product, CSR will at its option replace or repair, supply an equivalent product, or pay for doing one of these.

This warranty does not apply where the Product has been used in any manner not in accordance with the manufacturer's instructions, nor the reuse of the Product after its initial installation. This includes installation and maintenance in accordance with the relevant Gyprock technical manual; current copies are available at www.gyprock.com.au, or by phoning 1300 306 556. CSR recommends that only those products, components and systems recommended by it be used. CSR will need to be satisfied that any defect in its Product is attributable to material or manufacture defect (and not another cause) before this warranty applies.

Other than as expressly set out in this warranty, and the guarantees that can not be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), CSR excludes all other warranties and guarantees with regard to the Product including all guarantees and warranties that may apply at law.

To the extent that it is able to do so, CSR excludes all liability for loss and damage (including consequential loss) in connection with the Product. This exclusion does not apply where the Product is sold to a consumer and is a good of a kind ordinarily acquired for personal, domestic or household use or consumption.

The following statement is provided where the Product is supplied to a buyer who is a "consumer" under the Australian Consumer Law:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits of this warranty are in addition to other rights or remedies of the consumer under law in relation to the goods or services to which the warranty relates.

Notification of a warranty claim must be made to CSR prior to any return of the Product.

To make a claim under this warranty, you must contact CSR on **1300 306 556**. All expense of claiming the warranty will be borne by the person making the claim. CSR may require documentation supporting the claim to be provided.

View product classifications overleaf.

Product Classification

Australian Made Products



Plasterboard	Gyprock Plus™	Gyprock Impactchek™	Gyprock® Shaft Liner MP
	Gyprock Supaceil™	Gyprock Fyrchek™	Gyprock® Standard 6mm Round Perforated
	Gyprock Aquachek™	Gyprock Fyrchek™ MR	Gyprock® Repair Panel
	Gyprock Soundchek™	Gyprock EC08™ Complete	Gyprock® Mini-Repair Panel
	Gyprock® HD	Gyprock EC08™ Extreme	
	Gyprock® Standard	Gyprock® Flexible	
Cornice	Gyprock Canto™	Gyprock Tempo™	Gyprock Aria™
	Gyprock Opera™	Gyprock Concerto™	Gyprock® Duo
	Gyprock Alto™	Gyprock Symphony™	Gyprock® Cove 55mm, 75mm, 90mm
	Gyprock® Trio		
Compounds, adhesives and sealants	Gyprock® Acrylic Stud Adhesive	Gyprock Less Mess™	Gyprock® Cornice Cement 45, 60, 90
	Gyprock® Stud Adhesive XL	Topping Compound	Gyprock® Pre-Mixed Cornice Cement
	Gyprock® Masonry Adhesive, Masonry Adhesive 100	Gyprock Jointmaster™	Gyprock One Patch™
	Gyprock® Back Blocking Cement	Gyprock® Pro-Repair 10	Gyprock® Rapid Patch
	Gyprock® Base Coat 20, 45, 60, 90	Gyprock Easy-Finish™	Gyprock® Rapid Set
	Gyprock® Ultra-Base MR 60	Gyprock Gold™	Gyprock® Rapid Repair Kit
	Gyprock® Wet Area Base Coat	Gyprock Ultra-Top™	Gyprock® Wet Area Acrylic Sealant
	Gyprock Less Mess™	Gyprock Easy-Flow™	Gyprock® Fire Mastic
	Multi-Purpose Joint Compound	Gyprock All-Coat MAX™	CSR FireSeal™
		Gyprock® One Finish	
Jointing Tapes	Gyprock® Paper Tape	Gyprock® Easy Tape	Gyprock® FibaFuse Tape
Specialty Plasters	Gyprock® Casting Plaster	Gyprock® Dental Plaster	Gyprock® Hardwall Plaster
	Gyprock® Plaster Accelerator	Gyprock® Pottery Plaster	Gyprock® Superfine Plaster
Ceiling Panels	Gyprock Freshtone™ Ceiling Panels	Gyprock Supatone™ Ceiling Panels	Gyprock® Perforated Ceiling Panels

International Alliance Products



Plasterboard	Gyprock Glasroc® F	
	Gyprock Glasroc® X	
Perforated Plasterboard	Gyprock Rigitone™ Matrix 8mm Round	Gyprock Rigitone™ Astral
	Gyprock Rigitone™ Matrix 10mm Round	Gyprock Rigitone™ Galaxy
	Gyprock Rigitone™ Matrix 12mm Round	Gyprock Gyptone™ 12mm Square – Standard and Flexible
	Gyprock Rigitone™ Matrix 15mm Round	Gyprock Gyptone™ 12mm Square Minigrid
	Gyprock Rigitone™ Matrix 8mm Square	Gyprock Gyptone™ Hexagon 12mm
	Gyprock Rigitone™ Matrix 12mm Square	Gyprock Gyptone™ Slotted Minigrid – Standard and Flexible
Access Panels	Gyprock Rigitone™ Matrix 8mm Round Access Panel	Gyprock Gyptone™ 12mm Square Access Panel
	Gyprock Rigitone™ Matrix 12mm Square Access Panel	Gyprock Gyptone™ 12mm Minigrid Access Panel
	Gyprock Rigitone™ Astral Access Panel	Gyprock Gyptone™ Hexagon 12mm Access Panel
	Gyprock Rigitone™ Galaxy Access Panel	Gyprock Gyptone™ Slotted Minigrid Access Panel
Compounds, Adhesives and Sealants	Gyprock Rigitone™ Primer	
	Gyprock Rigitone™ Filler	